



TIM Plus - Reseller Pricing

Tim Plus

Using a simple, intuitive, web interface, TIM Plus shields the user from the underlying complexity of its powerful call processing engine and multitude of modern features.

Log up to 5 sites

TIM Plus can log call data from up to 5 systems, so you can use a single system to serve all of your sites or a range of systems from different providers on each one, including collaboration platforms such as Microsoft Teams.

For installations that span more than one territory, there are over 200 localized tariff tables included with the product.

Size matters

You can start off with as few as 50 users and upgrade your license at any time as you grow.

TIM Plus is for SMEs with up to 400 users, so if you think you'll exceed this, you may prefer to look at the TIM Enterprise product instead, which allows an unlimited number of users and connected systems.

Everything's included

All features come as standard, including all call reports and customisable live display boards.

PC Specifications

CPU: Intel/AMD x86 2.5 GHz multi-core
4GB RAM, 120GB HDD
Operating system: Windows 10/11, Windows Server 2016, Windows Server 2019, Windows Server 2022

Subscription pricing:

Pricing is either monthly or yearly. Billing continues until subscription is cancelled. 30 days notice period.

Capacity	Monthly Cost / RRP	Yearly Cost / RRP
50	£26.25 (£35)	£262.50 (£350)
100	£41.25 (£55)	£412.50 (£550)
200	£52.50 (£70)	£525 (£700)
300	£63.75 (£85)	£637.50 (£850)
400	£75.00 (£100)	£750 (£1,000)
Vieqli Hosting Monthly	£10	
Vieqli Hosting Setup (One off)	£35	

Software Purchase

Pricing for outright purchase of the base software. Includes first year support. Support is automatically billed for subsequent years and subject to 30 day notice.

Capacity	Purchase Cost / RRP	Annual Support Cost / RRP
100	£937.50 (£1250)	£93.75 (£75)
200	£1,162.50 (£1550)	£116.25 (£155)
300	£1,387.50 (£1850)	£138.75 (£185)
400	£1612.50 (£2150)	£161.25 (£215)



TIM Enterprise - Reseller Pricing (Subscription)

Tim Enterprise

TIM Enterprise is an award-winning call logging and analytics package, designed specifically for larger organisations.

It's a true enterprise solution, allowing you to handle the more complex call routing and handling often found only on larger or more complex sites.

Unlimited Sites

TIM Enterprise logs call data from any number of communications systems without requiring separate site licenses.

No matter if your estate consists of on-premise or cloud-based PBXs, or online collaboration platforms like Microsoft Teams or Zoom, we capture it all.

Unlimited Hierarchy

The entire system is built upon a unique objects-based directory that places no limits on hierarchical width or depth, meaning you can faithfully recreate your company's actual structure.

With unlimited directory objects (users, extensions, channels, trunks, PBXs) you can faithfully create your directory structure, with as many PBXs as you like.

Everything's included

All features come as standard, including all call reports and customisable live display boards.

Microsoft Teams synchronization

TIM Enterprise automatically synchronizes its directory with your Microsoft Azure directory every 24 hours to ensure that all of your Teams user details are kept up-to-date.

Subscription pricing:

Pricing is either monthly or yearly. Billing continues until subscription is cancelled. 30 days notice period.

Capacity	Monthly Cost / (RRP)	Yearly Cost / (RRP)
50	£60.00 (£80)	£600.00 (£800)
100	£93.75 (£125)	£937.50 (£1,250)
200	£112.50 (£150)	£1,125.00 (£1,500)
300	£131.25 (£175)	£1,312.50 (£1,750)
400	£150.00 (£200)	£1,500.00 (£2,000)
500	£168.75 (£225)	£1,687.50 (£2,250)
1,000	£206.25 (£275)	£2,062.50 (£2,750)
2,000	£337.50 (£450)	£3,375.00 (£4,500)
5,000	£562.50 (£750)	£5,625.00 (£7,500)
10,000	£1,050.00 (£1,400)	£10,500.00 (£14,000)
20,000	£1,875.00 (£2,500)	£18,750.00 (£25,000)
50,000	£2,625.00 (£3,500)	£26,250.00 (£35,000)
100,000	£3,750.00 (£5,000)	£37,500.00 (£50,000)
150,000	£4,687.50 (£6,250)	£46,875.00 (£62,500)



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One off purchase pricing:

Annual support is automatically billed on anniversary.
30 days notice applies.

Capacity	Purchase Cost / (RRP)	Support Cost / (RRP)
100	£2,160.00 (£2,880)	£216.00 (£288)
200	£2,535.00 (£3,380)	£253.50 (£338)
300	£2,910.00 (£3,880)	£291.00 (£388)
400	£3,285.00 (£4,380)	£328.50 (£438)
500	£3,660.00 (£4,880)	£366.00 (£488)
1,000	£4,785.00 (£6,380)	£478.50 (£638)
1,500	£6,285.00 (£8,380)	£628.50 (£838)
2,000	£7,785.00 (£10,380)	£778.50 (£1,078)
3,000	£10,785.00 (£14,380)	£1,078.00 (£1,438)
5,000	£13,035.00 (£17,380)	£1,303.50 (£1,738)
10,000	£24,285.00 (£32,380)	£2,428.50 (£3,238)
20,000	£34,035.00 (£45,380)	£3,403.50 (£4,538)
30,000	£43,762.50 (£58,350)	£4,376.25 (£5,835)
50,000	£59,535.00 (£79,380)	£5,953.50 (£7,938)
100,000	£82,785.00 (£110,380)	£8,278.50 (£11,038)
120,000	£90,585.00 (£120,780)	£9,058.50 (£12,078)
150,000	£107,085.00 (£142,780)	£10,708.50 (£14,278)



ECHO - Call Recorder Bolt On

Echo

Echo brings an array of additional features to your TIM Plus or TIM Enterprise call logger:

Click to play

Wherever you see an itemised call in any of your call logging reports or call search results, you can simply click on the call and listen to it.

For installations that span more than one territory, there are over 200 localized tariff tables included with the product.

Call masking

Data protection and compliance (PCI-DSS, MiFID, GDPR) may require you to mask out parts of calls that contain personal/sensitive information such as credit card numbers.

Echo provides tools - including a browser plug-in - to allow you to do this for every phone call, when you visit certain web pages, by typing a sequence on your telephone keypad, or through the Echo API.

Call auditing

You'll be able to find out who and when people have listened to a specific call from right inside your call logger.

Subscription pricing:

Pricing is per channel per month. Choose the correct price band for the number of concurrent channels being recorded.

Channels	Subscription Each Monthly / RRP	Subscription Each Yearly / RRP
1-5	£6.75 (£9.00)	£67.50 (£90.00)
6-10	£6.38 (£8.50)	£63.80 (£85.00)
11-20	£6.23 (£8.30)	£62.30 (£83.00)
21-30	£6.00 (£8.00)	£60.00 (£80.00)
31-40	£5.85 (£7.80)	£58.50 (£78.00)
41-50	£5.70 (£7.60)	£57.00 (£76.00)
> 50	Call or email us	Call or Email us

Purchase pricing:

One off purchase and yearly support fees are based on number of concurrent licensed channels. Support fees are billed automatically on anniversary.

Channels	Purchase per channel / RRP	Support per channel / RRP
1-5	£150.00 (£200.00)	£15.00 (£20.00)
6-10	£146.25 (£195.00)	£14.63 (£19.50)
11-20	£142.50 (£190.00)	£14.25 (£19.00)
21-30	£138.75 (£185.00)	£13.88 (£18.50)
31-40	£135.00 (£180.00)	£13.50 (£18.00)
41-50	£131.25 (£175.00)	£13.13 (£17.50)
> 50	Call or email us	Call or Email us

PC Specifications

Call Recording is processor and RAM intensive. Call us to discuss your requirement and we'll specify a server specification for you.

Switch Port Mirroring & Deployment

The Echo needs to be deployed in parallel to the SIP trunks. If your client has multiple sites and multiple trunks you can deploy more than one echo. Contact us for assistance.